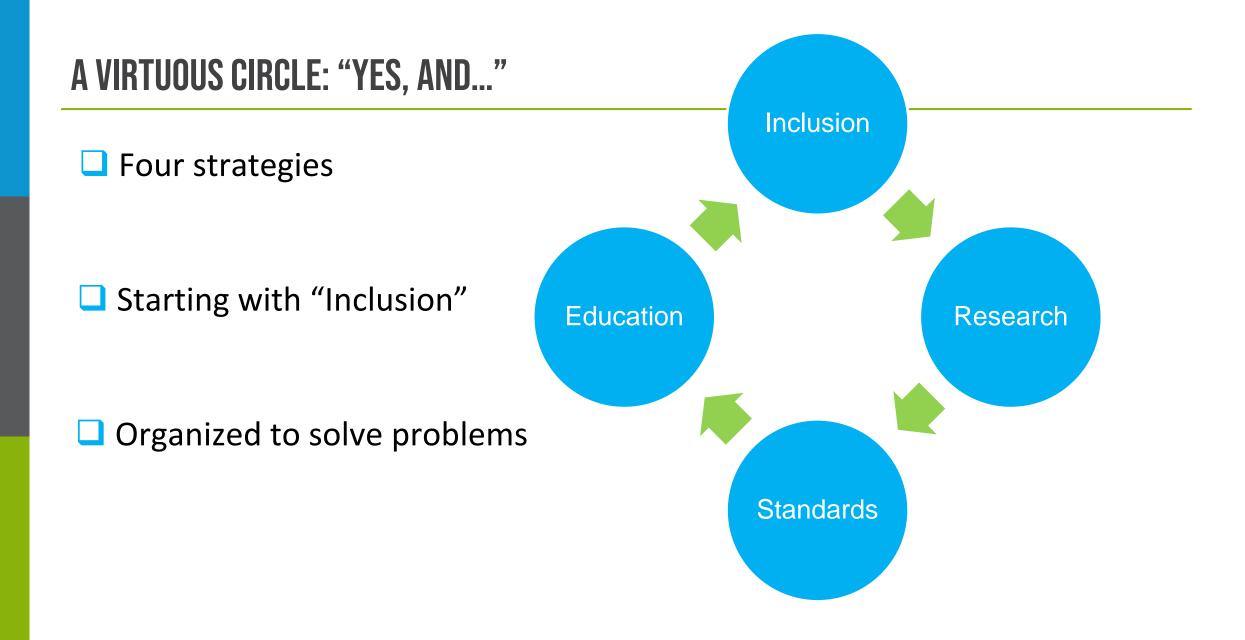
STATE OF THE BOOK PUBLISHING INDUSTRY

MAY 22, 2024

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- Annually, hundreds of comments, questions, agenda requests, and more
- Tight relationships with our colleagues at BookNet Canada, BIC, EDItEUR, and collaboratively GBA
- Increasingly productive relationships with our global counterparts
- Taken together, a more fully formed supply chain view

- Growth in the North American publishing business will increasingly come from the sales and effective management of rights
- Managing the costs of creating, distributing, selling, and in returning products will require a commitment to efficiency across the supply chain, using information that is currently unavailable or barely available in legacy systems and workflows.
- Product selection and development will continue to demand a full understanding of the markets we're working to serve, making access to and the ability to manage consumer information critical for companies throughout the supply chain.

WHAT IS THE BOOK PUBLISHING SUPPLY CHAIN?

- Multiple components, sometimes with iterative or overlapping roles
- □ Authors, agents, and publishers
- Manufacturers and distributors
- Retailers and libraries
- Industry service providers
- Roles and structure vary by the type of publishing

HOW DO WE MEASURE SUPPLY-CHAIN SUCCESS?

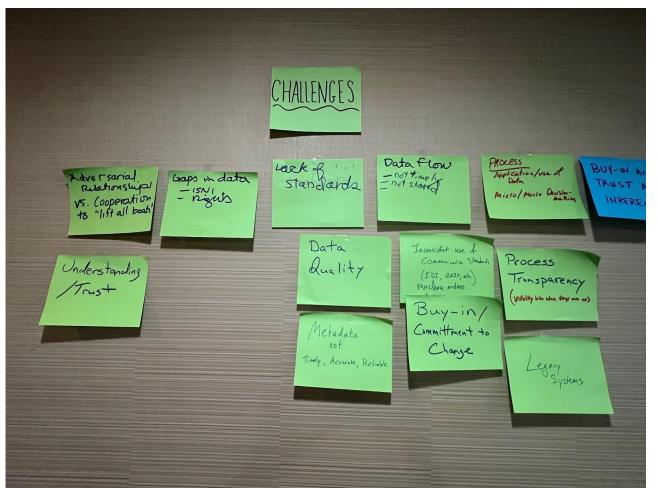
- Transparency (level playing field)
- Product visibility
- Improved revenue (sell more books)
- **Efficiency (reduced costs)**
- Ability to adapt and grow

WHAT DOES THE CURRENT SUPPLY CHAIN DO WELL?

- Built in an era of physical products (print books; audiobooks on tape)
- □ It manages most aspects of print sales and distribution
 - Ordering
 - Receipt and return
 - Sales reporting
- Supports orders between established trading partners

WHERE DOES THE CURRENT SUPPLY CHAIN FALL SHORT?

- Legacy systems
- Enterprise solutions built with custom integrations
- Interoperability proves elusive to impossible
- Repositories are proprietary or not employed, reducing transparency and industry-wide understanding



SOME OF THE CHANGES WE'RE CONSIDERING

- Investing in rights management
- Metadata repositories of record, with use of application programming interface (API) calls
- Payments clearinghouses
- Automating core agreements about returns
- Sustainability, particularly data collection and reporting
- **Real-time data exchange**
- Integrating other parts of the supply chain

WHAT GETS IN THE WAY?

- "Fixing the plumbing" is not sexy
- No one wants to hear about supply chain
- □ Not everyone will play
- Stepping on various participants' "secret sauce"
- Hard to get attention of decision makers
- Resources are scarce
- □ What we have works well enough
- A lack of trust

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